

AIR INDIA'S FLAGSHIP A350 TO OPERATE NEW YORK JFK AND NEWARK FLIGHTS FROM THIS WINTER

- A350 ultra long-haul debut with Delhi-New York JFK flights from November 1, 2024
- Delhi-Newark flights to be served with A350 from January 2, 2025
- Choice of Premium Economy cabin to be available on A350 flights
- 60% of all Air India flights to U.S. will offer brand-new or upgraded interiors

GURUGRAM / NEW YORK, 22 July 2024: Air India today announced its flagship A350-900 aircraft will operate Delhi-New York JFK flights from November 1, 2024, and Delhi-Newark flights from January 2, 2025, thus transforming its passenger experience on these strategically important routes.

Introducing Premium Economy on the key routes

The A350 deployment will introduce Air India's Premium Economy class experience for the first time on the Delhi-New York JFK and Delhi-Newark routes. It will offer guests the choice of 24 wide seats arranged in a 2-4-2 configuration in a dedicated, upscale cabin that offers extra legroom and other enhancements.

Other cabins and latest signature experiences

Air India's A350 aircraft feature 28 private suites in Business class with full-flat beds in a 1-2-1 configuration, and 264 spacious Economy seats arranged in a 3-4-3 configuration. Each suite in Business provides direct aisle access, sliding privacy doors, and a personal wardrobe.

All seats across cabins on the A350 come with the latest-generation Panasonic eX3 in-flight entertainment (IFE) system and HD screens that offer more than 2,200 hours of entertainment content from around the world.

The A350 flights will also feature the airline's new signature soft products and award-winning guest enhancements unveiled earlier this year. These include new chinaware, new tableware and glassware, new bedding, and updated amenity kits for Business and Premium Economy guests, exclusively designed by Ferragamo and TUMI, respectively.

Campbell Wilson, Chief Executive Officer & Managing Director, Air India, said: "We are encouraged by the positive guest feedback we have received from the domestic deployment of our A350s to offer our hero product on the Delhi-New York JFK and Delhi-Newark routes. This is a significant leap forward for our U.S. operations that also underscores our commitment to continuous improvement."

"The new seats, new inflight entertainment systems, and new soft products will together provide our guests with great comfort and service that are representative of the new Air India. We believe this enhanced offering will solidify Air India's position as a leading carrier and attract travelers seeking a world-class flying experience between India and the United States."

Upgraded cabin interiors on other U.S. routes

With deployment of the A350, 60% of all Air India flights to the U.S. will feature new or upgraded cabin interiors.



Over the last few months, Air India has been progressively replacing its legacy aircraft with newer ones on other U.S. routes, as part of its continued effort to offer guests a significantly improved flying experience. These aircraft feature upgraded seats and inflight entertainment systems.

The airline now operates its three class-configured Boeing 777-200LR on all non-stop flights between India (Delhi, Mumbai, and Bengaluru) and San Francisco with upgraded cabin interiors, except a 3x weekly Delhi-San Francisco service. Each of these aircraft features 28 private suites with full-flat beds in Business, 48 wide seats in Premium Economy with extra legroom, and 212 seats in Economy as well as updated IFE systems. This allows Air India to consistently offer Premium Economy options to travelers taking non-stop flights to/from San Francisco.

Air India also operates a three class-configured Boeing 777-300ER on all flights from Mumbai to New York JFK and Newark, featuring 8 luxurious First class suites, 40 full-flat beds in Business, 280 seats in Economy, and updated IFE systems.

Booking Air India A350 flights to New York JFK and Newark

The A350 seats on the Delhi-New York JFK and Delhi-Newark routes are now available for reservation on Air India's website and mobile app or via travel agents.

SCHEDULE OF A350 FLIGHTS ON U.S. ROUTES					
Flight #	Sector	Departure	Arrival	Days of Operation	Effective
AI101	DEL-JFK	0220 Hrs	0735 Hrs	Daily	From Nov 1, 2024
AI102	JFK-DEL	1230 Hrs	1140 Hrs (+1)	Daily	
AI105	DEL-EWR	0400 Hrs	0910 Hrs	5x weekly	From Jan 2, 2025
AI106	EWR-DEL	1115 Hrs	1130 Hrs (+1)	5x weekly	

SCHEDULE OF FLIGHTS OPERATED BY B777s WITH UPGRADED INTERIOR PRODUCT				
Flight No.	Days of Operation	Sector	Departure	Arrival
Operated using Boeing 777-300ER				
AI119	Daily	BOM-JFK	0140 Hrs	0740 Hrs
AI116	Daily	JFK-BOM	1155 Hrs	1155 (+1) Hrs
AI191	Wed, Fri, Sun	BOM-EWR	0145 Hrs	0755 Hrs
AI144	Wed, Fri, Sun	EWR-BOM	1205 Hrs	1210 Hrs (+1)
Operated using Boeing 777-200LR				
AI173	Daily	DEL-SFO	0355 Hrs	0700 Hrs
AI174	Daily	SFO-DEL	1030 Hrs	1445 Hrs (+1)
AI179	Mon, Tue, Fri, Sat	BOM-SFO	1350 Hrs	1800 Hrs
AI180	Wed, Thu, Sat, Sun	SFO-BOM	2030 Hrs	0140 Hrs (+1)
AI175	Wed, Thu, Sun	BLR-SFO	1350 Hrs	1730 Hrs
AI176	Mon, Tue, Fri	SFO-BLR	2100 Hrs	0325 Hrs (+1)

+1 denotes next day arrival. DEL = Delhi, BOM = Mumbai, BLR = Bengaluru, JFK = New York JFK, EWR = Newark, SFO = San Francisco

Air India's orders for A350 and the aircraft in commercial service

Air India has taken delivery of six A350-900 aircraft since the beginning of 2024, having thus far deployed the aircraft in service on flights within India and on the Delhi-Dubai route for regulatory compliance as well as crew familiarisation purposes. From September 1, 2024, Air India will start flying its A350-900 to London Heathrow from Delhi. Air India has 34 other A350s on order with Airbus, including 20 A350-1000s.

Air India's U.S. presence

Air India currently flies to five points in the United States, namely New York JFK, Newark, Washington DC, Chicago, and San Francisco. The airline operates 51x weekly flights to the United States from India.

NOTES TO EDITORS

- **Details of cabin features, inflight entertainment, and more on Air India's A350 are as follows:**
 - **Luxe Business:** Business class aboard Air India's A350-900 features 28 private suites in a 1-2-1 configuration, each providing direct aisle access and sliding privacy doors. Each suite has a personal wardrobe and ample stowage space for electronic devices, amenities, and shoes, as well as a conveniently located mirror, catering to every traveller's needs. 21-inch HD touchscreen and video handset provide an immersive entertainment experience, while universal A/C and USB-A power outlets ensure mobile and electronic devices stay charged.
 - **Upscale Premium Economy:** Premium Economy cabin on Air India's A350-900 offers ample legroom with 38 inches of seat pitch, 18.5 inches of seat width, and 8-inch recline. Each seat has a 4-way adjustable headrest and leg rest with a foot paddle for customised comfort, and a 13.3-inch HD touchscreen, and universal AC and USB-A power outlets.
 - **Comfortable Economy:** Economy has 264 seats in a 3-3-3 configuration, each with 31 inches of seat pitch, 17.5 inches of seat width, and 6 inches of recline, 4-way adjustable headrest, and a 12-inch HD touchscreen for a comfortable, yet stylish flying experience that delivers value for money.
 - **Inflight Entertainment (IFE):** Air India's new IFE system features over 2,200 hours of immersive entertainment content across formats and genres, including 981 hours of movies, 595 hours of TV, and 624 hours of audio. Travellers can choose from over 250 Indian movies and 76 Indian regional movies in eight languages, more than 200 Hollywood movies, including BAFTA and Oscars-winning titles, and international cinema spanning 14 languages. The exclusively programmed Air India Radio features a music collection of 800 choices from every genre and over 60 curated playlists.
 - **Exclusively designed amenity kits:** Air India's Business class guests will receive exclusive Ferragamo amenity kits that are encased in a bespoke presentation bag with unique motifs celebrating different printing styles of India. Premium Economy guests will receive exclusively designed TUMI amenity kits that have been refreshed to incorporate the Air India Red colour in its design, and includes skincare essentials by Swedish label, Verso.

- **Comfortable, sustainable, and luxe bed linen:** Business class guests will be provided specially designed linen, including sustainable and lightweight duvets and premium and memory foam-layered mattress toppers. The blankets in Business are made of premium wool blend and are specially designed for Air India, featuring delicate jacquard borders and motifs inspired by the traditional *Sozni* embroidery of Jammu & Kashmir, a Union Territory of India. Premium Economy and Economy guests will enjoy the comfort and warmth in a twill weave cabin blanket.
- **Chinaware, glassware, cutlery:** The exquisite collection of chinaware blends lightweight and durable materials with subtle brand elements like the intricate Mandala patterns and India-inspired designs for a luxurious and culturally rich dining experience. The uniquely India-inspired, tiffin box-shaped, salt-pepper cruet set in gold finish is designed to delight guests from around the world. Business class guests will enjoy luxurious, lead-free glassware from Slovakia. Exquisite stainless-steel cutlery, featuring weight-saving hollow handles, will further elevate guests' dining experience.

ABOUT AIR INDIA:

Founded by the legendary JRD Tata, Air India pioneered India's aviation sector. Since its first flight on October 15, 1932, Air India has built an extensive domestic network with non-stop flights to cities around the world, across the USA, Canada, UK, Europe, Far-East, South-East Asia, Australia, and the Gulf. After 69 years as a government-owned enterprise, Air India and Air India Express were welcomed back into the Tata group in January 2022.

Air India is navigating through a major five-year transformation roadmap under the aegis of *Vihaan.AI*, with an ambition to become a world class airline with an Indian heart. The first phase of this transformation, the taxi phase was recently concluded, and focused on fixing the basics. These included bringing back to service many long grounded aircraft, addition of talent across flying and ground functions, rapid upgradation of technology and strengthening of customer care initiatives amongst others.

A member of Star Alliance, the largest global airline consortium of leading international airlines, Air India offers seamless connectivity and facilities to passengers all over the world.

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